RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SURELOCK 12 UNBUNDLED FIXED PLAN
Texas New Mexico Power

ISSUE DATE: May 11, 2017

Electricity Price

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Price per kWh	13.0¢	11.6¢	10.9¢

Average price includes all commodity and delivery charges and monthly base charge of $4.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.

Energy Service Charge: 6.9600¢/kWh

Other Key Terms and Questions

Energy Service Charge – The commodity price charged per kWh of energy used.

As a feature of this plan, 25% of your monthly energy service charges will be deducted from your monthly bill. *Your monthly bill will be calculated by the following formula: Monthly Bill = Base Charge + (Energy Service Charge * Monthly Usage) – (25% of Energy Service Charge * Monthly Usage) + TDSP Charges + Taxes and Fees.*

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate Product
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes, in the amount of $225
Can my price change during the contract period?	No, except for the reasons described below
If my price can change, how will it change, and by how much?	The price will not vary from contract price except solely to reflect changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control.
What other fees may I be charged?	Please refer to the Terms of Service for a full listing of non-recurring charges
Is this a pre-pay or pay in advance product?	No
Does XOOM Energy purchase excess distributed renewable generation?	No
Renewable Content	16.5%
The statewide average for renewable content is:	16.5%

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Hours of Operation:
Monday – Friday 8am-11pm. Saturday – 9am-7pm (EST)