RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SURELOCK 24 UNBUNDLED
AEP Central Company

ISSUE DATE: February 02, 2017

Electricity Price

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Price per kWh	12.1¢	10.7¢	10.0¢

Average price includes all commodity and delivery charges and monthly base charge of $4.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.

Other Key Terms and Questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate Product
Contract Term	24 months
Do I have a termination fee or any fees associated with terminating service?	Yes, in the amount of $350
Can my price change during the contract period?	No, except for the reasons described below
If my price can change, how will it change, and by how much?	The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control.
What other fees may I be charged?	Please refer to the Terms of Service for a full listing of non-recurring charges
Is this a pre-pay or pay in advance product?	No
Does XOOM Energy purchase excess distributed renewable generation?	No
Renewable Content	6.0%
The statewide average for renewable content is:	12.1%

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Hours of Operation:
Monday – Friday 8am-11pm. Saturday – 9am-7pm (EST)