

**RESIDENTIAL ELECTRICITY FACTS LABEL**  
**XOOM Energy Texas, LLC**  
**SIMPLEFLEX UNBUNDLED VARIABLE PLAN**  
**AEP North Company**

ISSUE DATE: February 05, 2020

<b>Electricity Price</b>	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh - Promo	12.2¢	10.7¢	9.9¢
	Average Price per kWh	21.1¢	19.6¢	18.8¢
	Average price includes an energy charge of <b>5.0900¢/kWh</b> .			

The promotional price above is for new customers enrolling for the first time on the variable rate and will apply to your first 2 billing cycles. After your first 2 bill(s), the rate will then transition to XOOM's current, non-promotional monthly variable rate. Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price you pay will vary according to your usage. Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first 2 billing cycle(s); this price may change in subsequent months at the sole discretion of XOOM Energy Texas, LLC. Please review the historical price of this product available at <http://xoom.energy/tx-variable-resi-rates-en> or by calling 888.997.8979.

<b>Other Key Terms and Questions</b>	See Terms of Service statement for full listing of fees, deposit policy, and other terms.
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<b>Disclosure Chart</b>	Type of Product	Variable Price Product
	Contract Term	Month-to-Month
	Do I have a termination fee or any fees associated with terminating service?	No
	Can my price change during the contract period?	No, except for the reasons described in the Terms of Service.
	If my price can change, how will it change, and by how much?	The price applied in the first billing cycle may be different from the price in the EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control.
	What other fees may I be charged?	Please refer to the Credit, Collections and Payment section of the Terms of Service for a full listing of non-recurring charges.
	Is this a pre-pay or pay in advance product?	No
	Does XOOM Energy purchase excess distributed renewable generation?	No
	Renewable Content	10%
	The statewide average for renewable content is:	19%

**XOOM Energy Texas, LLC | PUCT Certificate # 10203**  
P.O. Box 650411, Dallas, TX 75265-0411  
xoomenergy.com

Customer Care: 1-888-997-8979 | Email: [customercare@xoomenergy.com](mailto:customercare@xoomenergy.com)

Hours of Operation:  
Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)