## RESIDENTIAL ELECTRICITY FACTS LABEL XOOM Energy Texas, LLC

RESCUELOCK 12 UNBUNDLED
AEP Central Company

ISSUE DATE: December 06, 2019

| Average Price per kWh  Average Price per kWh  Average Price per kWh  Average Price per kWh  Average price includes an energy charge of 7.1900¢/kWh.  Electricity Price  Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and I sales taxes. The actual price per kWh you pay will vary according to your monthly usage.  Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.  Other Key Terms and Questions  See Terms of Service statement for full listing of fees, deposit policy, and other terms. |
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|  |
| Type of Product Fixed Rate Product   |
| Contract Term 12 months  |
| Do I have a termination fee or any fees associated with terminating service?  Yes, in the amount of \$225  |
| Can my price change during the contract period? No, except for the reasons described below   |
| Disclosur e Chart  If my price can change, how will it change, and by how much?  The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control.   |
| What other fees may I be charged?  Please refer to the Terms of Service for a full listing of non-recurring charges  |
| Is this a pre-pay or pay in advance product?   |
| Does XOOM Energy purchase excess distributed renewable generation?   |
| Tellewable generation:   |
| Renewable Content 10%  |

XOOM Energy Texas, LLC | PUCT Certificate # 10203 P.O. Box 650411, Dallas, TX 75265-0411 xoomenergy.com Customer Care: 1-888-997-8979 | Email: <a href="mailto:customercare@xoomenergy.com">customercare@xoomenergy.com</a>

Hours of Operation:

Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)