

RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SURELOCK 24 UNBUNDLED
AEP North Company

ISSUE DATE: October 10, 2019

| | | | | |
|--|---|---------|----------|----------|
| Electricity Price | Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh |
| | Average Price per kWh | 14.1¢ | 12.6¢ | 11.8¢ |
| | Average price includes an energy charge of 6.9900¢/kWh . | | | |
| Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage. | | | | |

Other Key Terms and Questions
 See Terms of Service statement for full listing of fees, deposit policy, and other terms.

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|---|--|---|
| Disclosure Chart | Type of Product | Fixed Rate Product |
| | Contract Term | 24 months |
| | Do I have a termination fee or any fees associated with terminating service? | Yes, in the amount of \$350 |
| | Can my price change during the contract period? | No, except for the reasons described below |
| | If my price can change, how will it change, and by how much? | The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control. |
| | What other fees may I be charged? | Please refer to the Terms of Service for a full listing of non-recurring charges |
| | Is this a pre-pay or pay in advance product? | No |
| | Does XOOM Energy purchase excess distributed renewable generation? | No |
| | Renewable Content | 10% |
| The statewide average for renewable content is: | 19% | |

XOOM Energy Texas, LLC | PUCT Certificate # 10203
 P.O. Box 650411, Dallas, TX 75265-0411
 xoomenergy.com

Customer Care: 1-888-997-8979 | Email: customercare@xoomenergy.com

Hours of Operation:
 Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)

