RESIDENTIAL ELECTRICITY FACTS LABEL XOOM Energy Texas, LLC

SIMPLECLEAN 12 UNBUNDLED FIXED PLAN 50% Renewable Content AEP North Company

ISSUE DATE: July 02, 2019

	Average Monthly Use	500 kV	Vh	1000 kWh	2000 kWh	
	Average Price per kWh	13.1¢		11.7¢	10.9¢	
Electricity Price	Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.					
Other Key Terms and Questions	See Terms of Service statement for full listing of fees, deposit policy, and other terms.					
	Type of Product		Fixed Rate Product			
	Contract Term		12 months			
	Do I have a termination fee or any fees associated with terminating service?		Yes, in the amount of \$225			
	Can my price change during the contract period?		No, except for the reasons described below			
Disclosur e Chart	If my price can change, how will it change, and by how much?		The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control.			
	What other fees may I be charged?		Please refer to the Terms of Service for a full listing of non-recurring charges			
	Is this a pre-pay or pay in advance product?		No			
	Does XOOM Energy purchase excess distributed renewable generation?		No			
	Renewable Content			This product is 50% renewable		
	The statewide average for renewable conten	19%				

XOOM Energy Texas, LLC | PUCT Certificate # 10203

P.O. Box 650411, Dallas, TX 75265-0411 xoomenergy.com

Customer Care: 1-888-997-8979 | Email: customercare@xoomenergy.com

Hours of Operation:

Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)