

**RESIDENTIAL ELECTRICITY FACTS LABEL****XOOM Energy Texas, LLC****SimpleFlex Pre-Pay Rate Plan**

ISSUE DATE: December 03, 2018

|   |  |   |          |          |
|---|--|---|----------|----------|
| Electricity Price   | Average Monthly Use  | 500 kWh   | 1000 kWh | 2000 kWh |
|   | Average Price per kWh  | 15.5¢   | 15.5¢    | 15.5¢    |
|   | The variable price disclosure provides the total average price for electric service for the first billing cycle reflecting all recurring charges, including all commodity and delivery charges and monthly XOOM'S base charge of \$0.00. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage. |   |          |          |
|   | Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of XOOM.   |   |          |          |
| Please review the historical price of this product available at <a href="http://xoom.energy/tx-variable-resi-rates-en">http://xoom.energy/tx-variable-resi-rates-en</a> or by calling 888.387.0932.   |  |   |          |          |
| Other Key Terms and Questions   | See Terms of Service statement for full listing of fees, deposit policy, and other terms.  |   |          |          |
| Disclosure Chart  | Type of Product  | Variable Rate Product   |          |          |
|   | Contract Term  | Month-to-Month  |          |          |
|   | Do I have a termination fee or any fees associated with terminating service?   | No  |          |          |
|   | Can my price change during the contract period?  | Yes   |          |          |
|   | If my price can change, how will it change, and by how much?   | The price may vary from the price in this EFL to reflect market prices and actual changes in the transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control. |          |          |
|   | What other fees may I be charged?  | Please refer to the Credit, Collections and Payment section of the Terms of Service for a full listing of non-recurring charges.  |          |          |
|   | Is this a pre-pay or pay in advance product?   | Yes   |          |          |
|   | Does XOOM Energy purchase excess distributed renewable generation?   | No  |          |          |
|   | Renewable Content  | 6.0%  |          |          |
|   | The statewide average for renewable content is:  | 19%   |          |          |
| <div><b>XOOM Energy Texas, LLC   PUCT Certificate # 10203</b><br/>1666 N. Hampton Street, Suite 103, DeSoto, Texas 75115<br/><a href="http://www.xoomenergy.com">www.xoomenergy.com</a><br/><br/>Customer Care: 888.3877.0932   Email: <a href="mailto:customercare@xoomenergy.com">customercare@xoomenergy.com</a><br/><br/>Hours of Operation:<br/>Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)</div> |  |   |          |          |