

RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SIMPLEFLEX UNBUNDLED VARIABLE PLAN
Texas New Mexico Power

ISSUE DATE: December 03, 2018

Electricity Price

| | | | |
|-------------------------------|---------|----------|----------|
| Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh |
| Average Price per kWh - Promo | 10.4¢ | 9.0¢ | 8.4¢ |
| Average Price per kWh | 18.3¢ | 17.8¢ | 17.5¢ |

The promotional price above is for new customers enrolling for the first time on the variable rate and will apply to your first 4 billing cycles. After your first bill, the rate will then transition to XOOM's current, non-promotional monthly variable rate. Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price you pay will vary according to your usage. Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of XOOM Energy Texas, LLC. Please review the historical price of this product available at <http://xoom.energy/tx-variable-resi-rates-en> or by calling 888.997.8979.

Other Key Terms and Questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

| | |
|--|--|
| Type of Product | Variable Price Product |
| Contract Term | Month-to-Month |
| Do I have a termination fee or any fees associated with terminating service? | No |
| Can my price change during the contract period? | No, except for the reasons described in the Terms of Service. |
| If my price can change, how will it change, and by how much? | The price applied in the first billing cycle may be different from the price in the EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control. |
| What other fees may I be charged? | Please refer to the Credit, Collections and Payment section of the Terms of Service for a full listing of non-recurring charges. |
| Is this a pre-pay or pay in advance product? | No |
| Does XOOM Energy purchase excess distributed renewable generation? | No |
| Renewable Content | 11% |
| The statewide average for renewable content is: | 19% |

XOOM Energy Texas, LLC | PUCT Certificate # 10203
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xoomenergy.com

Customer Care: 1-888-997-8979 | Email: customer care@xoomenergy.com

Hours of Operation:
 Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)