

COMMERCIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
BIZLOCK 12 FIXED PLAN
AEP North Company

ISSUE DATE: October 01, 2018

Electricity Price

Average Monthly Use	1500 kWh	2500 kWh	3500 kWh
Average Price per kWh	10.4¢	9.9¢	9.7¢

Average price includes all commodity and delivery charges and monthly base charge of \$6.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.

Other Key Terms and Questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate Product
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	If you cancel this Agreement early, you will be responsible for paying a Cost Recovery Fee ("Cost Recovery Fee") which will be equal to or the greater of \$1,000, or the amount of electricity you failed to consume during the remainder of your Term, calculated on (a) the basis of your previous consumption, multiplied by the excess, if any, between your Fixed Price and the price XOOM can sell such electricity for at the time of termination and (b) all losses and reasonable costs incurred by XOOM for the balance of the Term as a result of maintaining, terminating, and obtaining or re-establishing any hedge or related physical or financial positions applicable to this Contract. The Cost Recovery Fee is intended not as a penalty, but simply to offset the cost of selling the unused portion of your electricity to others and estimated lost revenue that XOOM may incur from such a sale, if any, and related expenses.
Can my price change during the contract period?	No, except for the reasons described below
If my price can change, how will it change, and by how much?	The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control.
What other fees may I be charged?	Please refer to the Terms of Service for a full listing of non-recurring charges
Is this a pre-pay or pay in advance product?	No
Does XOOM Energy purchase excess distributed renewable generation?	No

Renewable Content	11%
The statewide average for renewable content is:	19%

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Customer Care: 1-888-997-8979 | Email: customer care@xoomenergy.com

Hours of Operation:

Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)