

## XOOM Energy Georgia, LLC Variable Price Plan SimpleFlex Disclosure Statement

This document provides general information about the price plans and gas services provided by XOOM Energy Georgia, LLC ("XOOM Energy"), as well as contact information. Please also review the Terms and Conditions of Service document that accompanies this Disclosure Statement.

Natural Gas Supplier Information	While XOOM Energy will supply you with natural gas, know that XOOM Energy is not affiliated with Atlanta Gas Light Company ("AGL"), which will continue to deliver that natural gas, read your meter, and make necessary repairs to its natural gas distribution facilities as your local distribution utility. XOOM Energy's charges for natural gas supply will appear on your bill separate from the charges of your local utility. XOOM Energy will not prevent a consumer from obtaining distribution and commodity sales service from another marketer or provider. Upon switching to another marketer, however, you will be responsible for all charges incurred until such switch becomes effective. For information or complaints, please contact XOOM Energy at the information provided below.  XOOM Energy Georgia, LLC 11208 Statesville Road, Suite 200, Huntersville, NC 28078 1-855-203-3808 customercare@xoomenergy.com www.xoomenergy.com
Price Structure	Your rate for gas purchases will be a variable rate, per therm, that may change on a monthly basis, plus taxes and fees, if applicable.  You will be billed for the number of therms of gas that you use during the billing period at a price per therm that may vary from month to month. Your rate is based upon a number of factors, which may include but not be limited to, the fluctuation of wholesale commodity costs or other components of wholesale prices (like capacity related costs, fluctuations in energy supply and demand, and weather patterns), and XOOM Energy's pricing strategies and profit margin. Your price for gas usage will not include state and local sales taxes, or charges imposed by AGL. Instead, those taxes or charges will appear separately on your bill. You may also be required to pay a monthly Base Charge of \$5.85.
Supply Price	Your initial rate under this contract is \$0.2790 per therm. This initial introductory rate will be in effect for 2 billing cycle(s). Thereafter, your rate will vary month to month based on the factors described above.
Contract Term and Start Date	This is a month-to-month contract that will continue until terminated by either party. Upon enrollment, you will receive enrollment confirmation and a copy of your Terms and Conditions and Disclosure Statement, all of which will describe your Agreement in greater detail.  The term of your Agreement with XOOM Energy will begin with your first meter read by AGL following your enrollment with XOOM Energy. For example, if you are switching from another marketer in Georgia, and if you sign up by the 15th day of a given month, your switch will typically become effective on the 1st day of the next month. If you enroll after the 15th day of the month, your switch may not become effective until the following month (example: sign up March 21st, your switch typically will become effective May 1st).
Budget Billing and Deposit	XOOM Energy's Budget Billing program is an optional payment program designed to provide predictable billing by equalizing payments over a period of time. Budget Billing is available for only the XOOM Energy portion of your bill. Please see your Terms and Conditions for more details.



	XOOM Energy may require a deposit as set forth in your Terms and Conditions. If a deposit is required, the total amount of your deposit will not exceed \$150.00.
Payment Policies	XOOM Energy will not send estimated bills, except when the actual meter readings are not made available, and in that event, such estimated bills will be limited to no more than two consecutive months.
Cancellation/Early Termination Fees	You may cancel this Agreement at any time, with no cancellation fees. You have a three-day right of rescission following the receipt of this disclosure at the time of initiating service or when informed of a change in terms or conditions. You may cancel in writing or electronically by contacting XOOM Energy at the contact information above.
Move-in/Relocation Fees	When moving to an address within AGL's service territory, XOOM Energy will make every effort to transfer your service to your new service address, provided that you notify us within thirty (30)days of your move. If a transfer of service is not successful or you move to a locationoutside AGL's service territory or a territory not serviced by XOOM Energy, this Agreement willautomatically terminate with no cancellation fees. Failure to notify XOOM Energy of your movewill be considered a cancellation of this Agreement. Until your XOOM Energy gas supplyservice is terminated by AGL, you will remain responsible for payment of all outstandingbalances and charges on your account until service is terminated. You will also be responsible for the following fees ("Move-in Fees") which are determined by whether a meter installation is required:
	Fees assessed by AGL Fees assessed by XOOM  Energy  Move-in with existing meter \$25.00 up to \$25.00  Move-in without existing meter \$50.00 up to \$25.00
Reconnection/Disconnection Policies and Procedures	Prior to any disconnection, XOOM Energy will provide you with 15 day written notice. Before a disconnection for gas service occurs for failure to pay, XOOM Energy will offer at least one reasonable pay arrangement in writing. Your service will not be disconnected for nonpayment of a bill that was not sent in a timely manner.  If you do not pay your bill by the due date on your invoice and your total past due amount is \$30 or more, we may charge you a Late Payment Penalty in the amount of \$10 or 1.5 percent of the past due amount, whichever is greater.  You may be charged a \$10 Disconnection Notice Fee in the event that XOOM Energy sends a disconnection notice.  You may also be charged a \$35 Disconnect Recovery Charge if you do not pay the past due amount before the date your service is subject to disconnection as stated on your disconnection notice, regardless of an extension on your account for any reason, including your eligibility for payment assistance or a deferred payment plan.
Georgia Commission Consumer Affairs Information Heating Energy Assistance Team, Inc. ("H.E.A.T., Inc.")	If you contact XOOM Energy and a dispute cannot be resolved, you may contact the Georgia Consumer Affairs office by calling 800-282-5813 or 404-656-4501 or visiting the website at <a href="http://www.psc.state.ga.us/contactinfo.asp">http://www.psc.state.ga.us/contactinfo.asp</a> . You may also contact the Governor's Office of Consumer Affairs at 800-869-1123 or 404-651-8600.
, , ,	If you need information regarding heating assistance please contact H.E.A.T., Inc. at 678-406-0212.