



New Hampshire Disclosure Summary

Residential Customers

Product Name	SimpleClean
Length of the Agreement	Month-to-Month
Variable Price Components	<p>Your rate for energy purchases will be a variable rate, per kWh, that may change on a monthly basis, plus taxes and fees, if applicable. Your variable rate may fluctuate and may be higher or lower than your local utility. Your rate is based upon a number of factors, which may include but not be limited to, the fluctuation of wholesale commodity costs or other components of wholesale prices (including but not limited to capacity related costs, fluctuations in energy supply and demand, and weather patterns) and XOOM's pricing strategies, including XOOM's profit margin.</p> <p>For more details on your price, please refer to your Terms and Conditions.</p>
Charges	<p>Your rate for energy purchases will be a variable rate, per kWh, that may change on a monthly basis, plus taxes and fees, if applicable. Your variable rate may fluctuate and may be higher or lower than your local utility. For more details on your price, please refer to your Terms and Conditions.</p>
Environmental Characteristics	Yes, 50%
Early Termination Fee	No
Late Payment Fee	Yes, greater of the 1.5%, or the maximum permitted by law, based on your total outstanding balance per month.
Renewal Terms	Your electric supply service with XOOM will continue on a month-to-month basis until terminated by you or XOOM in accordance with your terms and conditions.
Electric Assistance Program	Customers who receive a benefit from the Electric Assistance Program (EAP) will no longer receive the EAP discount on the energy supply portion of their bill.