



## **NOTICE OF AUTOMATIC CONTRACT RENEWAL**

**You have selected a product with an initial term length of 24 months. This means that you will receive your last bill for the initial term in approximately 24 months, which is an estimate of when the initial contract term expires. The exact date that your initial agreement will begin and end, depends on when your local utility company accepts our request to enroll you as a XOOM Energy customer, so the contract expiration could be later. This process can take up to 45 days, but usually less. Your energy supply service will not be interrupted during this time.**

**Before the end of your initial term, we will send you a notice that your term is about to expire. If you do nothing, your service with us will continue at the price and term length specified in the notice. The estimated bill cycle will immediately follow the last billing cycle of the current term in about 24 plus one months.**

**The exact beginning and ending dates of your initial agreement – and the beginning date of your renewal agreement – will be confirmed once you receive your Welcome Communication from XOOM Energy.**

**If you wish to not renew your agreement with XOOM Energy, you have two options available to cancel your renewal. You can email us at [customercare@xoomenergy.com](mailto:customercare@xoomenergy.com) or call 888-997-8979 (8:00 AM to 11:00 PM ET Monday - Friday or 9:00 AM to 7:00 PM ET Saturday).**

**At XOOM Energy we value you as a customer and strive to ensure the best customer experience possible. Once your initial term has ended, please be sure to check out our available products and pricing before choosing to cancel to see all of the options available.**