

Offered by XOOM Energy, LLC and XOOM Energy Canada, ULC



Offered by ACN Opportunity, LLC and All Communications Network of Canada Co.

Open to All U.S. and Canada IBOs in XOOM Energy Markets



\*Subject to terms and conditions. Payment on bill required. Promotion award applied through rebate reward card. Excludes taxes, surcharges, past due fees and any local utility charges. Open to All U.S. and Canada IBOs Who Are Not Existing XOOM Energy Residential Customers

ACQUIRE **12** residential XOOM Gas customers and receive a **BONUS** equal to the average of your customers' Gas bills!\*



ACOUIRE **12** 

residential **XOOM Electric** 

customers and receive a

\*Subject to terms and conditions. Excludes taxes, surcharges, past due fees and any local utility charges.



#### POWER YOUR HOME REQUIREMENTS:

XOOM ENERGY CUSTOMERS ACQUIRED SINCE OCTOBER 1, 2013

#### Who is Eligible to Participate?

- Must be an active U.S. or Canadian IBO in good standing with ACN Opportunity, LLC or All Communications Network of Canada Co.
- IBO must be accredited and in good standing with XOOM Energy, LLC or XOOM Energy Canada, ULC.
- Must have active XOOM Energy electric or gas service at your residence. XOOM Solar customers are not eligible for this promotion.
- IBO's own account must be flagged on their Personal Customer List with

This account will be the eligible account to which the rebate is awarded. If the IBO has multiple such accounts, the oldest will be used as the IBO's eligible account.

- Your eligible XOOM Energy account must be active, completed one full billing cycle and not have a past due balance.
- Your monthly supply charges on your eligible account must exceed \$5.
- To receive a rebate for your XOOM Energy electric service you
  must have at least 10 qualified XOOM Energy electric customers.
- To receive a rebate for your XOOM Energy gas service you must have at least 10 qualified XOOM Energy gas customers.

# The following customer qualification requirements will apply:

- Customer's account must be an active XOOM Energy residential gas or electric account, as applicable, with a service address different than the IBO's address on file with ACN. The account must have been acquired on or after October 1, 2013.
- Customer's account must have completed one full billing cycle.
- Customer must not have a past due balance with XOOM Energy.
- U.S. and Canada XOOM Energy Customers can be combined

### Customer qualification will be determined on the last day of the calendar month.

We highly encourage each IBO to acquire and maintain more than the minimum of 10 qualified customers in case one or more customers is no longer qualified to count toward the promotion.

#### **Rebate Calculation and Delivery**

- For those IBOs who are eligible to receive a rebate for their electric service, the rebate will be calculated at the end of each calendar month during which your eligible account billing cycle ended based on the average XOOM Energy supply charges for all of your qualified electric customers.. For those IBOs who are eligible to receive a rebate for their natural gas service, the rebate will be calculated at the end of each calendar month during which your eligible account billing cycle ended based on the average XOOM Energy supply charges for all of your qualified natural gas customers. Average XOOM Energy supply charges for qualified customers will be calculated based on the last completed billing cycle for each such customer.
- Taxes, surcharges, past due fees and any charges by the local utility are excluded from the rebate calculation.
- The rebate amount shall not exceed the total XOOM Energy supply charges for the IBO's eligible account (excluding taxes, surcharges, past due fees and any charges by the local utility).
- The rebate will be paid by reward card. The reward card will be mailed to the IBO's address on file with ACN within 30 days following the end of the calendar month for which the rebate is calculated. XOOM Energy may elect to issue a rebate in any other form including, but not limited to, checks at any time.
- Rebate must be greater than \$5 for reward card to be mailed.
- IBOs are solely responsible for any taxes, fees, or other charges associated with payment of the rebate amount. XOOM Energy reserves the right to withhold amounts as may be required by law.

#### **Reward Card Activation Codes**

<b>BILL CYCLE END MONTH</b>	DATE MAILED	ACTIVATION
August-September Billing	October 30th	1315
September-October Billing	November 30th	1842
October-November Billing	December 21st	1313
November-December Billing	January 28th	1602
December-January Billing	March 1st	2486
January-February Billing	March 21st	9856
February-March Billing	April 28th	7546

\*Activation Code no longer required for cards issued after May.

#### **Frequently Asked Questions**

## Can XOOM Energy customers in different countries or states be used to earn the rebate?

Yes, any XOOM Energy customer in the U.S. and Canada of the same service (gas or electric service) that is qualified can be used toward the promotion.

### What happens in a dual commodity market (gas and electricity)?

If the IBO has an active XOOM Energy account for both gas and electric service then they may be eligible to earn a rebate for both services. In order to receive rebate on their gas service, IBOs must enroll 10 qualified gas customers. To receive a rebate on their electric service, IBOs must enroll 10 qualified electric customers. The IBO and customers must meet all eligibility rules as described.

**Do the points still apply for the rebated service?** Yes.

## The XOOM Energy account at my residence is not in my name. Am I still eligible to receive the rebate?

Yes. The eligible account to receive a rebate is based on the IBO's address; so the XOOM Energy account can be in the name of the IBO's spouse or someone else at their address. The rebate payment will be sent, however, to the IBO.

## Does the account at my residence count as a qualified customer?

No, you need to acquire 10 qualified customers in addition to the account at your residence to qualify for the promotion.

## I have a second home that also has a XOOM Energy account. Can I use that as a qualified customer?

Yes, a second account in the IBO's name can count as a qualified customer if the account meets the requirements as a qualified customer.

XOOM Energy has the right to modify or end this program anytime at its discretion.



### POWER YOUR WALLET REQUIREMENTS:

XOOM ENERGY CUSTOMERS ACQUIRED ON OR AFTER OCTOBER 1, 2015

#### Who Can Participate?

- Must be an active U.S. or Canadian IBO in good standing with ACN Opportunity, LLC, or All Communications Network of Canada Co. (collectively, "ACN").
- IBO must be accredited and in good standing with XOOM Energy, LLC or XOOM Energy ULC
- IBO is not required to reside in a XOOM Market.
- IBO must have at least 12 qualified XOOM Energy electric customers to receive Electricity Bonus.
- IBO must have at least 12 qualified XOOM Energy gas customers to receive Gas Bonus.
- IBO cannot participate in both the Power Your Home and Power Your Wallet Promotion for the same commodity (electric or gas). If an IBO is eligible under XOOM Energy's Power Your Home promotion for a commodity, then the IBO will not be eligible to participate in ACN's Power Your Wallet Promotion for that commodity.
- IBOs are eligible to earn a bonus for both the electricity portion of the promotion and the gas portion by acquiring 12 qualified customers of each service, subject to other eligibility requirements.

### Who are Qualified Customers?

The following customer qualification requirements will apply:

- Customer's account must be an active XOOM Energy residential gas or electric account, as applicable, with a service address different that the IBO's address on file with ACN. The account must have been acquired on or after October 1, 2015. Customer's account must have completed one full billing cycle.
- Customer must not have a past due balance with XOOM Energy.
- US and Canada XOOM Energy customers can be combined

Customer qualification will be determined on the last day of the calendar month. We highly encourage each IBO to acquire and maintain more than the minimum of 12 qualified customers in case one or more customers is no longer eligible to count toward the promotion.

### **Bonus Calculation and Delivery**

- The Electricity bonus will be calculated at the end of each month based on the average XOOM Energy supply charges for all off the IBO's qualified electric customers acquired since October 1, 2015.
- The Gas bonus will be calculated at the end of each month based on the average XOOM Energy supply charges for all of the IBO's qualified gas customers acquired since October 1, 2015.
- Average XOOM Energy supply charges for qualified customers will be calculated based on the last completed billing cycle for each such customer.
- Taxes, surcharges, past due fees and any charges by the local utility are excluded from the rebate calculation.
- There is no cap on the bonus amount.
- The rebate will be paid out as an IBO Bonus through the normal bonus payout cycle, subject to the same payment terms that apply to other IBO Bonus payments.
- Bonus may take up to 2 months to be paid.
- IBOs are solely responsible for any taxes, fees, or other charges associated with payment of the rebate amount. ACN reserves the right to withhold amounts as may be required by law.

ACN has the right to modify or end this program anytime at its discretion.