

Ohio Budget Billing:

Columbia Gas of Ohio (Budget Payment Plan)

The Budget Payment Plan is available on both the XOOM and utility (Columbia Gas of Ohio) portion of your charges. If you are currently enrolled on a Budget Payment Plan, you will remain on it after switching to XOOM. If you are not enrolled on a Budget Payment Plan and would like to be, please contact Columbia Gas of Ohio Customer Care at 800.344.4077.

Columbus Southern/AEP-Ohio (Equal Payment Plan)

The Equal Payment Plan is available on both the XOOM and utility (AEP) portion of your charges. If you are currently enrolled on an Equal Payment Plan, you will remain on it (after switching to XOOM) for your utility (AEP) charges, but you will need to contact XOOM Energy to ensure that your XOOM charges are also put on Budget Billing.

Dayton Power & Light (Budget Billing)

Budget Billing is available on both the XOOM and utility (DP&L) portion of your charges. If you are currently enrolled on a Budget Billing plan, you will remain on it (after switching to XOOM) for your utility (DP&L) charges, but you will need to contact XOOM Energy to ensure that your XOOM charges are also put on Budget Billing.

Dominion East of Ohio (Budget Billing)

Budget Billing is available on both the XOOM and utility (Dominion) portion of your charges. If you are currently enrolled on a Budget Billing plan, you will remain on it after switching to XOOM. If you are not enrolled in Budget Billing and would like to be, please contact Dominion Customer Care at 877.542.2630.

Duke (Budget Billing)

Budget Billing is available on both the XOOM and utility (Duke) portion of your charges. If you are currently enrolled on a Budget Billing plan, you will remain on it after switching to XOOM. If you are not enrolled in Budget Billing and would like to be, please contact Duke Customer Care at 800.543.5599 (Electric) or 800.634.4300 (Gas).

First Energy - Illuminating Company (Budget Billing)

Budget Billing is only available on the utility (Illuminating Company) portion of your charges. After you switch to XOOM Energy, you will need to contact Illuminating Company Customer Care to re-enroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact Illuminating Company Customer Care at 800.589.3101.

First Energy - Ohio Edison (Budget Billing)

Budget Billing is only available on the utility (Ohio Edison) portion of your charges. After you switch to XOOM Energy, you will need to contact Ohio Edison Customer Care to re-enroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact Ohio Edison Customer Care at 800.633.4766.

First Energy - Toledo Edison (Budget Billing)

Budget Billing is only available on the utility (Toledo Edison) portion of your charges. After you switch to XOOM Energy, you will need to contact Toledo Edison Customer Care to re-enroll on Budget Billing. If you are not enrolled in Budget Billing and would like to be, please contact Toledo Edison Customer Care at 800.447.3333.

Ohio Power/AEP-Ohio (Equal Payment Plan)

The Equal Payment Plan is available on both the XOOM and utility (AEP) portion of your charges. If you are currently enrolled on an Equal Payment Plan, you will remain on it (after switching to XOOM) for your utility (AEP) charges, but you will need to contact XOOM Energy to ensure that your XOOM charges are also put on Budget Billing.

Vectren (Budget Bill)

Budget Bill is available on both the XOOM and utility (Vectren) portion of your charges. If you are currently enrolled on a Budget Bill plan, you will remain on it after switching to XOOM. If you are not enrolled on a Budget Bill plan and would like to be, please contact Vectren Customer Care at 800.227.1376.