

California Budget Billing:

Pacific Gas & Electric (Balanced Payment Plan)

The Balanced Payment Plan is only available on the utility (PG&E) portion of your charges. If you are currently enrolled on a Balanced Payment Plan, you will remain on it after switching to XOOM. If you are not enrolled on a Balanced Payment Plan and would like to be, please contact PG&E Customer Care at 800.743.5002.

San Diego Gas & Electric (Level Pay Plan)

The Level Pay Plan is available on both the XOOM and utility (SDG&E) portion of your charges. If you are currently enrolled on a Level Pay Plan, you will remain on it (after switching to XOOM) for your utility (SDG&E) charges, but you will need to contact XOOM Energy to ensure that your XOOM charges are also put on Budget Billing.

Southern California Gas (Level Pay Plan)

The Level Pay Plan is available on both the XOOM and utility (SoCal) portion of your charges. If you are currently enrolled on a Level Pay Plan, you will remain on it (after switching to XOOM) for your utility (SoCal) charges, but you will need to contact XOOM Energy to ensure that your XOOM charges are also put on Budget Billing.