

RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SURELOCK 36 UNBUNDLED FIXED PLAN
Oncor Electric Delivery

ISSUE DATE: April 06, 2020

Electricity Price	Average Monthly Use	500 kWh	1000 kWh	2000 kWh
	Average Price per kWh	11.8¢	11.0¢	10.6¢
<p>Average price includes an energy charge of 6.5900¢/kWh.</p> <p>Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price you pay will vary according to your usage.</p>				
Other Key Terms and Questions	See Terms of Service statement for full listing of fees, deposit policy, and other terms.			
Disclosure Chart	Type of Product	Fixed Rate Product		
	Contract Term	36 months		
	Do I have a termination fee or any fees associated with terminating service?	Yes, in the amount of \$500		
	Can my price change during the contract period?	Yes		
	If my price can change, how will it change, and by how much?	Your price may change only to reflect actual changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are beyond XOOM Energy Texas, LLC's control.		
	What other fees may I be charged?	Please refer to the Credit, Collections and Payment section of the Terms of Service for a full listing of non- recurring charges.		
	Is this a pre-pay or pay in advance product?	No		
	Does XOOM Energy purchase excess distributed renewable generation?	No		
	Renewable Content	This product is 10% renewable.		
The statewide average for renewable content is:	19%			

XOOM Energy Texas, LLC | PUCT Certificate # 10203

P.O. Box 650411, Dallas, TX 75265-0411

xoomenergy.com

Customer Care: 1-888-997-8979 | Email: customercare@xoomenergy.com

Hours of Operation:

Monday – Friday 7 (seven) a.m. to 10 (ten) p.m. CST, Saturday – 8 (eight) a.m. to 6 (six) p.m. CST