

RESIDENTIAL ELECTRICITY FACTS LABEL
XOOM Energy Texas, LLC
SURELOCK 36 UNBUNDLED FIXED PLAN
AEP Texas Central

ISSUE DATE: March 31, 2020

Electricity Price

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Average Price per kWh	13.6¢	12.2¢	11.5¢

Average price includes an energy charge of **6.6900¢/kWh**.

Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price you pay will vary according to your usage. The actual price per kWh you pay will vary according to your monthly usage.

Customers in the McAllen/Mission area formerly served by Oncor will not be assessed TC-2, TC-3, NDC, or SRC charges or the ADFIT credit associated with the SRC.

Other Key Terms and Questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate Product
Contract Term	36 months
Do I have a termination fee or any fees associated with terminating service?	Yes, in the amount of \$500
Can my price change during the contract period?	Yes
If my price can change, how will it change, and by how much?	Your price may change only to reflect actual changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are beyond XOOM Energy Texas, LLC's control.
What other fees may I be charged?	Please refer to the Credit, Collections and Payment section of the Terms of Service for a full listing of non- recurring charges.
Is this a pre-pay or pay in advance product?	No
Does XOOM Energy purchase excess distributed renewable generation?	No

Renewable Content	This product is 10% renewable.
The statewide average for renewable content is:	19%

XOOM Energy Texas, LLC | PUCT Certificate # 10203

P.O. Box 650411, Dallas, TX 75265-0411
xoomenergy.com

Customer Care: 1-888-997-8979 | Email: customercare@xoomenergy.com

Hours of Operation:

Monday – Friday 7 (seven) a.m. to 10 (ten) p.m. CST, Saturday – 8 (eight) a.m. to 6 (six) p.m. CST