## RESIDENTIAL ELECTRICITY FACTS LABEL XOOM Energy Texas, LLC

## SIMPLECLEAN 12 UNBUNDLED FIXED PLAN 50% Renewable Content CenterPoint Energy

ISSUE DATE: December 06, 2019

|  | Average Monthly Use   | 500 kWh  | 1000 kWh  | 2000 kWh |  |
|--|---|--|---|----------|--|
|  | Average Price per kWh   | 13.7¢  | 12.7¢   | 12.2¢    |  |
| Electricity<br>Price                   | Average price includes an energy charge of <b>7.5900¢/kWh</b> .  Average price includes all commodity and delivery charges and monthly base charge of \$4.99. Price excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage. |  |   |          |  |
| Other Key<br>Terms<br>and<br>Questions | See Terms of Service statement for full listing of fees, deposit policy, and other terms.   |  |   |          |  |
| Disclosur<br>e Chart                   | Type of Product   | Fixed Rate   | Fixed Rate Product  |          |  |
|  | Contract Term   | 12 months  | 12 months   |          |  |
|  | Do I have a termination fee or any fees asso with terminating service?  | Yes, in the  | Yes, in the amount of \$225   |          |  |
|  | Can my price change during the contract per   | iod? No, excep   | No, except for the reasons described below  |          |  |
|  | If my price can change, how will it change, and how much?   | reflect act Distribution Distribution Distribution Electric Regional Changes reimpose ne | The price may vary from the disclosed amount solely to reflect actual changes in the Transmission and Distribution Utility (TDU) charges, changes to the Electric Reliability Council of Texas (ERCOT) or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state or local laws that impose new or modified fees or costs on XOOM Energy that are beyond our control. |          |  |
|  | What other fees may I be charged?   |  | Please refer to the Terms of Service for a full listing of non-recurring charges  |          |  |
|  | Is this a pre-pay or pay in advance product?  | No   | No  |          |  |
|  | Does XOOM Energy purchase excess distrib renewable generation?  | uted No  | No  |          |  |
|  | Renewable Content   | This produ   | This product is 50% renewable   |          |  |
|  | The statewide average for renewable conten  | t is: 19%  | 19%   |          |  |

## XOOM Energy Texas, LLC | PUCT Certificate # 10203

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Hours of Operation:

Monday – Friday 8 (eight) a.m. to 11 (eleven)p.m. EST, Saturday – 9 (nine) a.m. to 7 (seven)p.m. EST (EST)