



Job Title: Data Analyst

Department: Operations

Location: Huntersville, NC

Leave the shirt & tie routine at home and come work for a progressive energy services company offering natural gas and electricity services across the country. The energy industry is booming and XOOM is growing right along with it. The fact is, when you join XOOM Energy, the opportunities for professional and personal development have very few boundaries. We are looking for individuals that are ready for a challenge, willing to jump in and be a team player and able to make a difference.

Job Summary:

The potential candidate will turn data into information, information into insight and insight into business decisions. You will conduct full lifecycle activities to include requirements analysis and design, develop analysis and reporting capabilities. You will continuously monitor performance and quality control plans to identify improvements.

Job Description:

- Importing, manipulation, analysis and reporting on customer data to provide business intelligence
- Creating functional data and driven processes through the development of databases and queries.
- Identify, analyze and interpret trends or patterns in complex data sets for quality control evaluation of various processes.
- In collaboration with others, develop and maintain databases and data systems necessary for projects and departmental functions
- Perform basic statistical analysis for projects and reports
- Generate routine and ad hoc reports
- Sharing the knowledge of analysis techniques and data coding with other staff

Minimum Experience Required/Preferred:

- Technical expertise regarding data models and database design development
- Understanding of MS Access, XML and SQL
- Experience in data mining techniques and procedures and knowing when their use is appropriate
- Proficient in mathematics
- Strong analytical skills and an ability to present complex information in an understandable compelling manner

Minimum Education/Training Preferred:

- Bachelor's degree in Information Management, Statistics, or related field
- Previous data analyst experience
- Adept at queries and report writing
- Proficient in MS Word, Excel, Access, and PowerPoint

