



## CUSTOMER INFORMATION FORM

TO: **XOOM Energy - Commercial Division**

IBO NAME: \_\_\_\_\_

FAX: **866.452.0053**

IBO #: \_\_\_\_\_

DATE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

# OF PAGES: \_\_\_\_\_

PHONE: \_\_\_\_\_

Company Name: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Currently buying energy from:  Utility  
 Supplier/Retailer

Notes:

If Retailer:

Who: \_\_\_\_\_

Are you under contract? No:  Yes:  If yes, what is the contract expiration date? / /

**Threshold for large commercial accounts is \$2,000-\$35,000/month of commodity usage.**

**Please make sure you include all of the items below when submitting your information:**

- Big Business Program Customer Information Form Completed
- Letter of Authorization (LOA) Form Completed **AND** Signed (one form per legal entity)
- Copy of Your Most Recent Electricity Invoice/Statement (1 for each account)

Check the Utility:

- United Illuminating**
- Connecticut Light & Power**

### PLEASE NOTE:

- ACN/XOOM Energy does not forward or keep incomplete documents; if your Big Business Program Package is incomplete you will be required to resend the entire package.
- XOOM is not able to provide service to all types of businesses.
- The Letter of Authorization (LOA) is mandated by the state and required by the utility to release information to XOOM Energy to provide your historical usage information.
- Completing the Letter of Authorization (LOA) in no way affects your current provider relationship or obligates you to transfer your account or purchase energy from XOOM Energy.



Thank you for your interest in XOOM Energy. To proceed in ACN/XOOM Energy's Big Business Program, please complete the following forms as instructed below. XOOM Energy's Big Business Process requires historical usage information to create a quote specific to your energy needs.

**1 Complete Customer Information Form**

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**2 Complete the Letter of Authorization**

- A** Fill in Account Name on Bill
  
- B** You must list accounts for each utility on the corresponding account information Utility pages and attach them to the one (1) page LOA.

YOU MUST COMPLETE A SEPARATE LOA FOR EACH LEGAL ENTITY YOU ENROLL.

- C** Complete the Company Information section.
  - D** Sign and date.
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**3 Provide copy of most recent electricity invoice/statement.**

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**4 Fax all documents to 866.452.0053.**



**State of Connecticut  
Department of Public Utility Control (DPUC)  
Customer Historical Usage Information Release Form\*  
(For Use by Connecticut Licensed Suppliers and Registered Aggregators)**

Customers that want to allow release of distribution company (CL&P or UI) historical usage information to an electric supplier or aggregator must complete this form. Prior to requesting customer data from a distribution company, a supplier or aggregator must obtain this release and **MUST KEEP IT ON FILE.**

**Historical Usage Information Release**

-----Please Print-----

**LICENSED ELECTRIC SUPPLIER or REGISTERED AGGREGATOR INFORMATION:**

Electric Supplier/Aggregator Name: **XOOM Energy Connecticut**

Electric Supplier/Aggregator Address: **11208 Statesville Road, Suite 200, Huntersville, NC 28078**

Electric Supplier/Aggregator Contact Name: **Big Business Program**

Contact Telephone Number: ( ) \_\_\_\_\_

I hereby authorize my distribution company, CL&P or UI, to release monthly historical usage information to the supplier/aggregator named above.

I hereby authorize my distribution company, CL&P or UI, to release capacity data ("ICAP tags") to the supplier/aggregator named above.

This Release Form expires: \_\_\_\_\_

**OR**  This Release Form has NO expiration date

This release form is valid for all accounts **OR**  This release form is valid only for the accounts listed below or attached

**CUSTOMER CONTACT INFORMATION (Please Print)**

**A** Account Name on electric bill: \_\_\_\_\_

**B** Account identifier: **See corresponding utility pages** (UI = POD ID, CL&P = Account number) **OR**  See Attached List

Customer telephone number: \_\_\_\_\_ Customer email: \_\_\_\_\_

**C** Customer Name (print): \_\_\_\_\_ Title: \_\_\_\_\_

**D** Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

**\*This form may be copied, e-mailed, faxed or downloaded for use from the DPUC's website.  
(A Spanish version of this form is also available.)**

The electric generation portion of your electric service is open to competitive licensed suppliers in Connecticut for customers of The Connecticut Light and Power Company (CL&P) and The United Illuminating Company (UI) as of January 1, 2000. This means that these licensed suppliers can supply your electric energy/ generation and you can choose your electric supplier.

State law, Section 16-245o of the Connecticut General Statutes, provides that customer historical usage information that can be used for marketing purposes shall not be released by a distribution company to any electric supplier unless the customer signs a release form. The law also requires the Department of Public Utility Control (DPUC) to make the Release Form available to the general public. It is available by calling the DPUC at 1-800-382-4586 or on the DPUC website at: <http://www.state.ct.us/dpuc/> (the link for the form is located at the upper left of the DPUC homepage-Historical Usage Information Release Form).

**QUESTIONS? Call the State of Connecticut DPUC at 1-800-382-4586**



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**Customer Signature** **Date**

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**Account Information For: Connecticut Light & Power**

Number of Accounts Submitted \_\_\_\_\_

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SERVICE ADDRESS

CITY

---

ACCOUNT #

---

SERVICE REFERENCE #

---

CUSTOMER NAME KEY

---

SERVICE ADDRESS

CITY

---

ACCOUNT #

---

SERVICE REFERENCE #

---

CUSTOMER NAME KEY

---

SERVICE ADDRESS

CITY

---

ACCOUNT #

---

SERVICE REFERENCE #

---

CUSTOMER NAME KEY

**PLEASE INCLUDE ALL THREE NUMBERS ASSOCIATED WITH EACH ACCOUNT.**

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CITY

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