

Thank you for your interest in XOOM Energy. To proceed in XOOM Energy's Big Business Program, please complete the following forms as instructed below. XOOM Energy's Big Business Process requires historical usage information to create a quote specific to your energy needs. There are two options for acquiring that information: **A)** Complete the information requested in this packet, OR **B)** Go online through your utility customer portal and retrieve 12 months of previous invoices and provide that information to XOOM Energy.

1 Complete Fax Cover Sheet

2 Acquire Historic Usage Information

Option A

or

Option B

Complete the Letter of Authorization:

- A** Please check the appropriate utility. You must complete a separate LOA for each legal entity(s) you enroll. If that entity has locations in more than one utility's service area, you must complete a separate LOA for each utility. *Please note SoCal Edison (SCE) is not available.*
- B** Complete the Personal Information section.
- C** List the accounts for which a quote is requested. If you wish to receive a quote for more than three accounts, please list additional accounts on the sheet provided and attach it to the LOA.
- D** Initial boxes 1, 2a, 2b, 4, 6 & 7 so XOOM Energy may receive your energy history from the utility.
- E** Initial "One Year Authorization."
- F** Sign and Date.
- G** Leave blank (for XOOM Energy use only)
- H** Provide copy of most recent natural gas invoice/statement.
- I** Fax all documents to XOOM Energy at 877.396.6041.

Provide Previous 12 Months of Invoice Copies:

- A** Secure hard copies of previous 12 months of invoices for the legal entity(s) you wish to enroll, or access and print copies from the utility's website using their online customer portal.
- B** Attach the invoice copies to the XOOM Energy Fax Cover Sheet and fax to: **877.396.6041.**
- C** Check the Utility: PG&E SoCal SDG&E

SAMPLE

AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF	SUBMITTED TO THE FOLLOWING. Please check all that apply: <table style="width: 100%; border: none;"> <tr> <td><input type="checkbox"/> PG&E</td> <td><input type="checkbox"/> SoCalGas</td> </tr> <tr> <td><input type="checkbox"/> SCE</td> <td><input type="checkbox"/> SDG&E</td> </tr> </table>	<input type="checkbox"/> PG&E	<input type="checkbox"/> SoCalGas	<input type="checkbox"/> SCE	<input type="checkbox"/> SDG&E
<input type="checkbox"/> PG&E	<input type="checkbox"/> SoCalGas				
<input type="checkbox"/> SCE	<input type="checkbox"/> SDG&E				

THIS IS A LEGALLY BINDING CONTRACT—READ IT CAREFULLY
(Please Print or Type)

B I, SOPHIE GREEN CFO
NAME TITLE (IF APPLICABLE)

of GREEN MACHINE INC. (Customer) have the following mailing address
NAME OF CUSTOMER OF RECORD

123 MAIN STREET TOWN CA 34571, and do hereby appoint
MAILING ADDRESS CITY STATE ZIP

XOOM ENERGY of 13850 BALLANTYNE CORPORATE PLACE, STE 150
NAME OF THIRD PARTY MAILING ADDRESS

CHARLOTTE NC 28277
CITY STATE ZIP

to act as my agent and consultant (Agent) for the listed account(s) and in the categories indicated below:

C ACCOUNTS INCLUDED IN THIS AUTHORIZATION:

1.	<small>SERVICE ADDRESS</small>	<small>CITY</small>	<small>SERVICE ACCOUNT NUMBER</small>
2.	<small>SERVICE ADDRESS</small>	<small>CITY</small>	<small>SERVICE ACCOUNT NUMBER</small>
3.	<small>SERVICE ADDRESS</small>	<small>CITY</small>	<small>SERVICE ACCOUNT NUMBER</small>

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the Agent. The Agent must thereafter provide specific written instructions/requests (e-mail is acceptable) about the particular account(s) before any information is released or action is taken. In certain instances, the requested act or function may result in cost to you, the customer. Requests for information may be limited to the most recent 12 month period.

D I (Customer) authorize my Agent to act on my behalf to perform the following specific acts and functions (initial all applicable boxes):

- 1. Request and receive billing records, billing history and all meter usage data used for bill calculation for all of my account(s), as specified herein, regarding utility services furnished by the Utility¹.
- 2. Request and receive copies of correspondence in connection with my account(s) concerning (initial all that apply):
 - a. Verification of rate, date of rate change, and related information;
 - b. Contracts and Service Agreements;
 - c. Previous or proposed issuance of adjustments/credits; or
 - d. Other previously issued or unresolved/disputed billing adjustments.
- 3. Request investigation of my utility bill(s).
- 4. Request special metering, and the right to access interval usage and other metering data on my account(s).
- 5. Request rate analysis.
- 6. Request rate changes.
- 7. Request and receive verification of balances on my account(s) and discontinuance notices.

¹ The Utility will provide standard customer information without charge up to two times in a 12 month period per service account. After two requests in a year, I understand I may be responsible for charges that may be incurred to process this request.

SAMPLE

AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF

E I (CUSTOMER) AUTHORIZE THE RELEASE OF MY ACCOUNT INFORMATION AND AUTHORIZE MY AGENT TO ACT ON MY BEHALF ON THE FOLLOWING BASIS² (initial one box only):

One time authorization only (limited to a one-time request for information and/or the acts and functions specified above at the time of receipt of this Authorization).

One year authorization - Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the twelve month period from the date of execution of this Authorization.

Authorization is given for the period commencing with the date of execution until _____ (Limited in duration to three years from the date of execution.) Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the authorization period specified herein.

RELEASE OF ACCOUNT INFORMATION:

The Utility will provide the information requested above, to the extent available, via any one of the following. My (Agent) preferred format is (check all that apply):

- Hard copy via US Mail (if applicable).
- Facsimile at this telephone number: _____
- Electronic format via electronic mail (if applicable) to this e-mail address: BBPINFO@XOOMENERGY.COM

F I (Customer), _____ (print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I further certify that my Agent has authority to act on my behalf and request the release of information for the accounts listed on this form and perform the specific acts and functions listed above. I understand the Utility reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize the Utility to release the requested information on my account or facilities to the above Agent who is acting on my behalf regarding the matters listed above. I hereby release, hold harmless, and indemnify the Utility from any liability, claims, demands, causes of action, damages, or expenses resulting from: 1) any release of information to my Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Agent; and 3) from any actions taken by my Agent pursuant to this Authorization, including rate changes. I understand that I may cancel this authorization at any time by submitting a written request. [This form must be signed by someone who has authority to financially bind the customer (for example, CFO of a company or City Manager of a municipality).]

AUTHORIZED CUSTOMER SIGNATURE

TELEPHONE NUMBER

G Executed this _____ day of _____ at _____
MONTH YEAR CITY AND STATE WHERE EXECUTED

I (Agent), hereby release, hold harmless, and indemnify the Utility from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this authorization and from the taking of any action pursuant to this authorization, including rate changes.

AGENT SIGNATURE

704.274.1450
TELEPHONE NUMBER

XOOM ENERGY
COMPANY

Executed this _____ day of _____
MONTH YEAR

AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF

SUBMITTED TO THE FOLLOWING.
Please check all that apply:
 PG&E SoCalGas
 SCE SDG&E

THIS IS A LEGALLY BINDING CONTRACT—READ IT CAREFULLY
(Please Print or Type)

I, _____
NAME TITLE (IF APPLICABLE)

of _____ (Customer) have the following mailing address
NAME OF CUSTOMER OF RECORD

_____, and do hereby appoint
MAILING ADDRESS CITY STATE ZIP

XOOM ENERGY of **13850 BALLANTYNE CORPORATE PLACE, STE 150**
NAME OF THIRD PARTY MAILING ADDRESS

CHARLOTTE **NC** **28277**
CITY STATE ZIP

to act as my agent and consultant (Agent) for the listed account(s) and in the categories indicated below:

ACCOUNTS INCLUDED IN THIS AUTHORIZATION:

- 1. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER
- 2. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER
- 3. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the Agent. The Agent must thereafter provide specific written instructions/requests (e-mail is acceptable) about the particular account(s) before any information is released or action is taken. In certain instances, the requested act or function may result in cost to you, the customer. Requests for information may be limited to the most recent 12 month period.

I (Customer) authorize my Agent to act on my behalf to perform the following specific acts and functions (initial all applicable boxes):

- 1. Request and receive billing records, billing history and all meter usage data used for bill calculation for all of my account(s), as specified herein, regarding utility services furnished by the Utility¹.
- 2. Request and receive copies of correspondence in connection with my account(s) concerning (initial all that apply):
 - a. Verification of rate, date of rate change, and related information;
 - b. Contracts and Service Agreements;
 - c. Previous or proposed issuance of adjustments/credits; or
 - d. Other previously issued or unresolved/disputed billing adjustments.
- 3. Request investigation of my utility bill(s).
- 4. Request special metering, and the right to access interval usage and other metering data on my account(s).
- 5. Request rate analysis.
- 6. Request rate changes.
- 7. Request and receive verification of balances on my account(s) and discontinuance notices.

¹ The Utility will provide standard customer information without charge up to two times in a 12 month period per service account. After two requests in a year, I understand I may be responsible for charges that may be incurred to process this request.

AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF

I (CUSTOMER) AUTHORIZE THE RELEASE OF MY ACCOUNT INFORMATION AND AUTHORIZE MY AGENT TO ACT ON MY BEHALF ON THE FOLLOWING BASIS² (initial one box only):

²If no time period is specified, authorization will be limited to a one-time authorization

One time authorization only (limited to a one-time request for information and/or the acts and functions specified above at the time of receipt of this Authorization).

One year authorization - Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the twelve month period from the date of execution of this Authorization.

Authorization is given for the period commencing with the date of execution until _____ (Limited in duration to three years from the date of execution.) Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the authorization period specified herein.

RELEASE OF ACCOUNT INFORMATION:

The Utility will provide the information requested above, to the extent available, via any one of the following. My (Agent) preferred format is (check all that apply):

- Hard copy via US Mail (if applicable). N/A
- Facsimile at this telephone number: _____ N/A
- Electronic format via electronic mail (if applicable) to this e-mail address: BBPINFO@XOOMENERGY.COM

I (Customer), _____ (print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I further certify that my Agent has authority to act on my behalf and request the release of information for the accounts listed on this form and perform the specific acts and functions listed above. I understand the Utility reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize the Utility to release the requested information on my account or facilities to the above Agent who is acting on my behalf regarding the matters listed above. I hereby release, hold harmless, and indemnify the Utility from any liability, claims, demands, causes of action, damages, or expenses resulting from: 1) any release of information to my Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Agent; and 3) from any actions taken by my Agent pursuant to this Authorization, including rate changes. I understand that I may cancel this authorization at any time by submitting a written request. **[This form must be signed by someone who has authority to financially bind the customer (for example, CFO of a company or City Manager of a municipality).]**

AUTHORIZED CUSTOMER SIGNATURE

TELEPHONE NUMBER

Executed this _____ **day of** _____ **at** _____
MONTH YEAR CITY AND STATE WHERE EXECUTED

I (Agent), hereby release, hold harmless, and indemnify the Utility from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this authorization and from the taking of any action pursuant to this authorization, including rate changes.

704.274.1450

AGENT SIGNATURE

TELEPHONE NUMBER

XOOM ENERGY

COMPANY

Executed this _____ **day of** _____
MONTH YEAR